

Facts and figures



Quality of Network

126

TPI Intercontinental destinations (2022: 129)

305

direct destinations from Schiphol (2022: 313)

441,969

air transport movements at Amsterdam Airport Schiphol (2022: 397,646)

71

million passengers Schiphol Group (2022: 60.8)

1.38

million tonnes of cargo at Schiphol (2022: 1.44)



Quality of Life

6

TPI Reputation score (2022: 6.0)

-65%

TPI Sustainability (2022: -28.20%)

4%

achieved energy savings at Schiphol (2022: 7.30%)

46.5%

waste separated at Schiphol (2022: 52.33%)

10,000

people that experienced noise disturbance at night (2022: 10,500)



Quality of Work

24

TPI Employee promotor score (2022: 6.8)

2,820

Total average FTE Schiphol Group (2022: 2,478)

31%

female employees (2022: 30.0%)

4.5%

absenteeism (2022: 5.90%)



Quality of Service

36

TPI Net promotor score (2022: 26.0)

59%

TPI On-time performance (2022: 57.00%)

19.18

Euro spend per passenger on airside at Schiphol (2022: 18.84)

94.3%

Real Estate average physical occupancy rate (2022: 94.4%)



Safety first

96

TPI Net safety score (2022: 97.3)

1.6

Lost Time Injury Frequency (LTIF) (2022: 1.2)

93%

departing passengers who had <10 minutes wait time at Schiphol (2022: -)

1,983

new security officers at Schiphol



Robust organisation

2.9%

TPI Shareholders (2022: -0.80%)

9.3

billion Euros total assets (2022: 9.6)

501

million Euros EBITDA (underlying) (2022: 360.5)

32

number of integrity reports (2022: 29)