

To: All airlines operating at Amsterdam Airport Schiphol

## Setting of adjusted airport charges and conditions 2024

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Dear airline customer,

With this letter, Schiphol would like to inform you about the final charges setting for the adjustment of the airport charges and conditions of Amsterdam Airport Schiphol that will apply as of April 1, 2024.

On June 29, 2023, Schiphol has organised a pre-consultation meeting for the adjustment of charges 2024 resulting from the 2022 settlement which is part of the Regulatory Accounts 2022 as published on May 15, 2023.

After the publication of the formal charges proposal on September 4, 2023, which included an average charges increase of 15% compared to the charges 2023, the formal consultation meeting took place on September 25, 2023.

Based on airlines' views on the charges proposal, for the final setting of the airport charges 2024, Schiphol has made further adjustments and sets the airport charges 2024 with an average increase of 14,8% compared to the 2023 charges, which is slightly lower compared to the formal charge proposal as published on September 4, 2023.

As a result of the settlement 2022, compared to the 2023 charges, the average charge increase of 14,8% for 2024 consists of:

- an increase of 14,7% for the Passenger Service Charge (PSC) and the Parking Charge
- an increase of 16,4% for the Landing and Take-Off Charges for handling at a connected stand during the day (noise category S3)
- an increase of the Security Service Charges (SSC) of 15,2%
- an unchanged NOx Charge

A full overview of the charges and conditions can be found in the document 'Airport Charges and Conditions 1 April 2024'. This document will be published on our website. Please refer to [Schiphol | AMS airport charges, levies, slots and conditions](#).

Please also refer to [Schiphol | Airport Operations](#) for the documents containing conditions, like the infrastructure allocation rules, the applicable Schiphol Regulations and all other conditions.

Please contact the Pricing & Regulatory Affairs department at +31(0) 20 601 2689 or [airportcharges@schiphol.nl](mailto:airportcharges@schiphol.nl) in case you have any questions.

Yours faithfully,  
Royal Schiphol Group N.V.

A handwritten signature in black ink, consisting of several loops and a long horizontal stroke extending to the right.

Robert Carsouw  
Executive Vice President & CFO

Appendix:

- Summary Airport Charges 2024