

Introduction

This publication contains Facts and Figures on Schiphol Group for the year 2004. The information has been grouped into three categories: 'About Schiphol Group', 'Amsterdam Airport Schiphol' and 'Airport Network'. More information can be found on the Internet. Please visit us at www.schiphol.nl or telephone: +31 20 7940800.

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Contents

About Schiphol Group

Financial Results	4
Investments	4
History	5

Amsterdam Airport Schiphol

Airport Grounds	7
Capacity	8
Shops and Catering Outlets	9
Ten Major European Airports	10
Traffic and Transport	11
Employment	17
Miscellaneous	19
Awards	20

Airport Network

Rotterdam Airport	21
Eindhoven Airport	21
Lelystad Airport	22
Terminal 4, John F. Kennedy Airport, New York (USA)	22
Brisbane Airport, Australia	23
Marketing AirportCity Products	24

About Schiphol Group

Schiphol Group is an airport operator headquartered in the Netherlands. Our aim is to create sustainable value for our stakeholders by developing AirportCities and by positioning Amsterdam Airport Schiphol as the leading AirportCity. Our ambition is to rank among the world's leading airport companies. Not only is an AirportCity an efficient, multimodal hub for air, rail and road transport, it is a dynamic hub integrating people and businesses, logistics and shops, information and entertainment. It is a location offering its visitors and locally-based international businesses all the services they require on a 24/7 basis.

Schiphol Group owns and operates Amsterdam Airport Schiphol, Rotterdam Airport, Lelystad Airport and has a 51% share in Eindhoven Airport. Outside the Netherlands, Schiphol Group has International operations at Terminal 4 at John F. Kennedy Airport, New York and at Brisbane Airport In Australia. Schiphol Group employs over 2,200 people.

Schiphol Groups shareholders are:

• State of the Netherlands	75.8%
• City of Amsterdam	21.8%
• City of Rotterdam	2.4%

Schiphol Group generated a net turnover of €888 million in 2004. The result after taxation amounted to €158 million, including unrealised capital gains and losses on investment property.

Financial Results

Schiphol Group (in millions of euros)*

Year	Result after Taxation**	Turnover
2004	158	888
2003	191	860
2002***	137	774
2001	263	695
2000	214	637
1999	154	575
1998	169	553
1997	144	504
1996	98	446
1995	78	401

* Historical figures have been restated in accordance with current accounting policies

** These figures include unrealised capital gains and losses on investment property

*** Schiphol Group has been subject to corporation tax from 2002

Investments

Investments in tangible fixed assets (in millions of euros)

2004	294
2003	353
2002	343

Major investments in 2004 (in millions of euros)

Departure Lounge 1*	96
Extension of the west wing of the terminal	40
100% Hold Baggage Screening	17
Fire safety in the terminal	12
(Access) roads	12

* incl. new baggage basement in the south wing of the terminal

History

- 1916 Amsterdam Airport Schiphol starts life as a military airfield.
- 1920 First KLM flight. Amsterdam Airport Schiphol becomes a civil aviation airport.
- 1926 The 1928 Olympic Games in Amsterdam prompt the City of Amsterdam to take over airport operations from the Ministry of War.
- 1938 Schiphol becomes Europe's second airport to gain a tarmac runway system.
- 1940 The Luftwaffe bombs Schiphol on 10 May 1940. The Germans use Schiphol as a base for air attacks on Great Britain.
- 1943 American bombs destroy Schiphol and in 1944 German commando troops blow up all remaining buildings.
- 1956 The City of Amsterdam approves the plan to build a new airport.
- 1958 N.V. Luchthaven Schiphol is established to enable financing construction of a new airport. The shareholders are the State of the Netherlands, the City of Amsterdam and the City of Rotterdam.
- 1963 Construction of the new terminal at Schiphol Centre begins.
- 1967 New terminal at Schiphol Centre opens.
- 1975 Extension of the terminal by 120% is completed.
- 1978 Opening of the Amsterdam Airport Schiphol rail link.
- 1988 The main port strategy is launched: Amsterdam Airport Schiphol aims to rank among the top five major European airports and to develop into a main port, a major transport hub and driver of the economy.
- 1991 The new air traffic control tower is completed and Pier G opens.
- 1993 The west wing of the terminal opens.
- 1995 Schiphol Plaza opens.
- 2000 Expansion and renovation of Departure Lounge 2 is completed.
- 2003 Runway 18R-36L, the new (fifth) runway, opens.
- 2004 Extension of Departure Hall 3 and Arrival Hall 3 is completed.

Amsterdam Airport Schiphol

In the summer of 2004 Amsterdam Airport Schiphol provided direct connections to 247 European and intercontinental airports in 89 countries. With passenger numbers totalling 42.5 million, Amsterdam Airport Schiphol ranked as Europe's fourth-largest passenger airport in 2004, and Europe's fourth-largest individual cargo airport recording over 1.4 million tonnes of cargo in that year. Air transport movements in 2004 totalled 402,738, again making Amsterdam Airport Schiphol the fourth-largest European airport in terms of air transport movements in 2004. The airport is an important location for businesses. 546 companies were located at the airport in 2004, offering direct employment to 57,573 people.

Airport Grounds

Airport area 2,787 hectares

Runways

Runway	Location	Length	Width
Polder Runway	18R-36L	3,800 metres	60 metres
Zwanenburg Runway	18C-36C	3,300 metres	45 metres
Kaag Runway	06-24	3,500 metres	45 metres
Aalsmeer Runway	18L-36R	3,400 metres	45 metres
Buitenveldert Runway	09-27	3,450 metres	45 metres
Schiphol East Runway	04-22	2,014 metres	45 metres

Capacity

Annual passenger capacity of the terminal

2004	45 million
2001	45 million
1999	38 million
1998	36 million
1994	32 million
1975	16 million
1971	8 million

Aircraft parking stands

Passenger gates	84
Passenger aircraft apron stands	59
Cargo aircraft apron stands	22
Technical apron stands	13
General aviation apron stands (Schiphol East)	29
Total	207

Current runway system capacity

Approximately 450,000 - 500,000 take-offs and landings per year based on the 2004 environmental standards.

Number of car parking places

Passengers/visitors	19,095
Staff	13,499
Total	32,594

Shops and Catering Outlets

	Number of Shops	Number of Catering Outlets
Schiphol Plaza	30	12
Departure lounges	70	39
Total	100	51
Floor space	14,500 m ²	16,200 m ²
Turnover	402.9 million euros	89.1 million euros

Ten Major European Airports (2004)

	Air Transport	Passenger	Cargo
	Movements	Movements	Transport
	(x 1,000)	(x 1,000)	(x 1,000 tonnes)
London*	889 (1)	119,714 (1)	1,771 (1)
Paris**	735 (2)	75,314 (2)	1,740 (2)
Frankfurt	463 (3)	51,098 (3)	1,724 (3)
Amsterdam	403 (4)	42,541 (4)	1,421 (4)
Madrid	400 (5)	38,526 (5)	337 (10)
Munich	360 (6)	26,815 (8)	
Rome**	335 (7)	30,636 (6)	
Milan**	309 (8)	27,502 (7)	363 (9)
Barcelona	288 (9)	24,550 (9)	
Copenhagen	269 (10)		
Manchester		21,548 (10)	
Luxembourg			713 (5)
Brussels			654 (6)
Cologne			605 (7)
Liège			382 (8)

* Three airports (Heathrow, Gatwick, Stansted)

** Two airports:

Paris: Orly, Charles de Gaulle

Rome: Fiumicino, Ciampino

Milan: Linate, Malpensa

Traffic and Transport

Number of aircraft movements

Year	Total	Air transport	Other traffic
2004	418,613	402,738	15,875
2003	403,800	392,997	15,303
2002	417,120	401,385	15,735
2001	432,101	416,462	15,639
2000	432,483	414,928	17,555
1999	409,999	393,606	16,393
1998	392,719	376,810	15,909
1997	367,525	349,476	18,049
1996	342,603	321,779	20,824
1995	314,812	290,689	24,123
1990	246,504	202,347	44,157
1980	185,836	143,779	42,057
1970	135,520	105,466	30,054
1960	89,560	51,044	38,516
1950	40,876	23,794	17,082
1940	1,649	1,649	N/A

N/A = Not Available

Traffic and Transport

Number of air transport movements per continent in 2004

(compared with 2003)

	Scheduled		Charter		Total
Europe-EU*	254,687 (4.3%)		15,451 (-7.5%)		270,138 (3.5%)
Rest of Europe	45,920 (-12.5%)		9,645 (13.5%)		55,565 (-8.9%)
North America	22,904 (5.4%)		1,318 (12.3%)		24,222 (5.7%)
Latin America	6,739 (-6.9%)		2,514 (26.8%)		9,253 (0.4%)
Africa	9,990 (9.4%)		3,456 (6.2%)		13,446 (8.6%)
Middle-East	8,892 (5.4%)		1,233 (-3.7%)		10,125 (4.2%)
Asia	18,549 (17.0%)		1,440 (48.6%)		19,989 (18.8%)
Total	367,681 (2.4%)		35,057 (3.5%)		402,738 (2.5%)

* Ten new member states joined the EU in May 2004,
bringing the total number of EU countries to 25.

Scheduled destinations from Amsterdam Airport Schiphol

(summer schedule)

	2004	2003
To....airports	247	237
In....countries	89	87
By....scheduled airlines	97	93

Traffic and Transport

Number of passenger movements

(x 1,000) including transit-direct passengers (counted once)

Year	Total	Scheduled	Non-Scheduled	Transit-direct
2004	42,541	38,035	4,391	116
2003	39,960	35,590	4,219	152
2002	40,736	36,102	4,485	148
2001	39,351	34,597	4,712	222
2000	39,067	34,496	4,774	336
1999	36,772	32,100	4,326	347
1998	34,420	29,956	3,996	468
1997	31,570	27,305	3,716	549
1996	27,795	23,789	3,473	533
1995	25,355	21,480	3,377	498
1990	16,471	13,363	2,824	285
1980	9,715	7,543	1,858	314
1970	5,172	3,744	1,262	165
1960	1,375	N/A	N/A	N/A
1950	356	N/A	N/A	N/A
1940	16	N/A	N/A	N/A

N/A = Not Available

Traffic and Transport

Number of passenger movements per continent in 2004

(compared with 2003)

	Scheduled	Non-scheduled	Total
Europe-EU*	21,523,528 (9.0%)	2,045,111 (-9.5%)	23,568,639 (7.1%)
Rest of Europe	3,801,979 (-11.3%)	1,589,044 (12.7%)	5,391,023 (-5.3%)
North America	5,122,816 (9.5%)	16,185 (-56.1%)	5,139,001 (8.9%)
Latin America	1,611,721 (-3.5%)	279,391 (84.3 %)	1,891,112 (3.8%)
Africa	1,657,904 (10.4%)	343,489 (31.4%)	2,001,393 (13.5%)
Middle East	1,079,646 (13.2%)	71,910 (-14.2%)	1,151,556 (11.0%)
Asia	3,236,994 (17.6%)	45,674 (196.3%)	3,282,668 (18.6%)
Transit-direct	88,495 (-21.4%)	27,293 (-30.3%)	115,788 (-23.7%)
(Counted once)			
Total	38,123,083 (6.8%)	4,418,097 (3.8%)	42,541,180 (6.5%)

* Ten new member states joined the EU in May 2004, bringing the total number of EU countries to 25.

Traffic and Transport

Cargo volume (in tonnes)

Year	Total	Scheduled	Non-scheduled
2004	1,421,023	1,118,956	302,067
2003	1,306,155	1,035,456	270,699
2002	1,239,900	987,335	252,565
2001	1,183,208	944,857	238,351
2000	1,222,594	964,203	258,391
1999	1,180,717	957,449	223,268
1998	1,171,256	959,950	211,306
1997	1,161,234	960,350	200,884
1996	1,082,846	883,197	199,649
1995	977,531	813,311	164,220
1990	604,485	529,971	74,514
1980	318,080	279,448	38,632
1970	172,323	159,087	3,236
1960	46,423	41,307	5,116
1950	10,637	N/A	N/A
1940	636	N/A	N/A

N/A = Not Available

Traffic and Transport

Cargo volume per continent in tons in 2004 (compared with 2003)

	Scheduled	Non-scheduled	Total
Europe-EU (25)*	41,384 (9.3%)	2,734 (27.3%)	44,118 (10.2%)
Rest of Europa	14,297 (-22.8%)	1,602 (11.7%)	15,900 (-20.3%)
North America	229,996 (-1.3%)	59,651 (29.0%)	289,647 (3.7%)
Latin America	59,827 (-7.2%)	66,915 (8.3%)	126,743 (0.4%)
Africa	93,155 (42.9 %)	68,827 (-8.2%)	161,981 (15.6%)
Middle East	180,154 (6.4%)	26,024 (10.8%)	206,178 (6.9%)
Asia	500,142 (11.9%)	76,313 (25.8%)	576,455 (13.6%)
Total	1,118,956 (8.1%)	302,067 (11.6%)	1,421,023 (8.8%)

* Ten new member states joined the EU in May 2004,
bringing the total number of EU countries to 25.

Employment

**Number of people, including temporary staff,
employed at the airport complex** (as per 31 October of each year)

Year	Schiphol North	Schiphol South	Schiphol East	Schiphol Southeast	Schiphol Centre	Total
2004	1,374	2,220	9,924	3,748	40,307	57,573
2003	1,325	2,362	9,516	3,198	40,698	57,099
2002	1,447	2,636	9,701	3,344	39,442	56,570
2001	1,431	2,902	9,118	2,975	38,446	54,854
2000	1,365	2,706	9,444	2,172	38,352	54,579
1999	1,642	2,554	8,678	1,664	36,555	51,093
1998	1,418	2,670	7,998	1,214	35,917	49,217
1997	1,025	3,043	7,391	213	34,487	46,519
1996	1,196	2,953	6,664	-	32,588	43,401
1995	1,699	2,849	6,284	-	30,041	40,873

Ten largest employers at Amsterdam Airport Schiphol in 2004

Company	Number of Employees
1. KLM Royal Dutch Airlines	23,137
2. Martinair Holland	2,477
3. Schiphol Group	2,296
4. Koninklijke Marechaussee (Dutch Border Police)	1,724
5. Transavia Airlines	1,687
6. Falck Airport Security	1,642
7. KLM Catering Services Schiphol	1,523
8. Air Traffic Control the Netherlands	996
9. HMSHost	962
10. TPG Post / International Mail Centre ASD	861

Employment

Number of companies located at the airport complex

(as per 31 October of each year)

Year	Number of companies
2004	546
2003	542
2002	555
2001	547
2000	508
1999	523
1998	527
1997	547
1996	514
1995	515

Miscellaneous

Number of complaints received by the Schiphol Regional Consultative Committee Schiphol (CROS) and number of complainers

	Number of Complaints	Number of Complainers
2004	714,009	10,756
2003	279,493	12,006
2002	145,310	9,758

Drinking water consumption (x 1,000 m³)

2004	1,251
2003	1,242
2002	1,192

Energy consumption (x million kWh)

2004	298.5
2003	274.5
2002	293.9

Natural gas consumption (x million m³)

2004	37.3
2003	36.9
2002	35.9

Awards

Amsterdam Airport Schiphol has been honoured with over 120 international awards since 1980 either as Best Airport in Europe or Best Airport in the World in different categories (overall, tax free, cargo, etc). The airport won the following awards in 2004:

Cargonews Asia	Best Cargo Airport outside Asia
Cargonews Asia	Best Air Cargo Terminal Operator Europe
"Routes"	Best Airport Marketing
	(> 25 million passengers)

Airport Network

Schiphol Group owns and operates Amsterdam Airport Schiphol and the regional Dutch airports of Rotterdam and Lelystad and has a 51% stake in Eindhoven Airport. Schiphol Group also has international operations at Terminal 4, JFK Airport, New York, and at Brisbane Airport, Australia.

Rotterdam Airport

Schiphol Group is the owner and operator of Rotterdam Airport. Rotterdam Airport achieved the following traffic and transport volume in 2004: (compared with 2003)

Passenger movements	1,095,142	(77.5%)
Cargo (in tonnes)	43	(-81.3%)
Air transport movements	18,175	(25.7%)
Other aircraft movements	40,627	(-22.6%)
Total aircraft movements	58,802	(-12.2%)

Eindhoven Airport

Schiphol Group has a 51% stake in Eindhoven Airport. The airport achieved the following traffic and transport volume in 2004: (compared with 2003)

Passenger movements	694,451	(64.2%)
Air transport movements	10,543	(6.9%)
Other aircraft movements	5,626	(13.8%)
Total aircraft movements	16,169	(9.2%)

Lelystad Airport

Schiphol Group owns and operates Lelystad Airport, a general aviation airport. Lelystad Airport recorded 111,722 aircraft movements in 2004, down by 6.7% over the previous year.

Terminal 4, John F. Kennedy Airport, New York (USA)

Schiphol Group USA, a Schiphol Group subsidiary, has a 40% shareholding in the JFK IAT consortium, which operates and rebuilt Terminal 4 at JFK Airport. In 2004 the management contract was extended for another ten years from 2015 to 2025. Forty-two airlines, mainly international, including KLM and its partner Northwest Airlines, use Terminal 4, which is the only terminal at JFK Airport that is open 24 hours a day.

The following traffic and transport volume was achieved in 2004:

(compared with 2003)

Passenger movements	6,183,866	(33.2%)
Air transport movements	36,780	(34.3%)

Brisbane Airport (Australia)

Schiphol Australia, another Schiphol Group subsidiary, has a 15.6% share in Brisbane Airport Corporation (BAC), the company that has been operating Brisbane Airport from 1 July 1997 and will do so for a fifty-year period. A new airport master plan approved by the Australian Government in 1999 is being implemented and includes building a new runway.

Brisbane Airport Corporation achieved the following traffic and transport volume in 2004: (compared with 2003)

Passenger movements	15,080,689	(17.4%)
Air transport movements	142,196	(11.4%)
Other aircraft movements	11,908	(15.5%)
Total aircraft movements	154,104	(11.7%)

Marketing AirportCity Products

In addition to managing airports (other than Amsterdam Airport Schiphol) Schiphol Group also manages elements of the AirportCity concept at other airports. Examples are Schiphol Real Estate's property operations near Eindhoven Airport and Milan Malpensa Airport (Italy). Schiphol Group also has an 18.75% interest in Tradeport, a logistics complex at Hong Kong Airport. In 2004 Schiphol Group established a joint venture with the operator of Stockholm-Arlanda Airport to manage the retail facilities in the airport's north terminal.