

To: All airlines operating at Amsterdam Airport Schiphol

Setting airport charges and conditions Schiphol 2022-2024

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Dear airline customer,

With this letter, we would like to inform you about the airport charges and conditions of Amsterdam Airport Schiphol that will apply as of April 1, 2022. With this letter, we would also like to inform you that on 29 October 2021 Schiphol has also set the investment portfolio for 2022-2026.

After an intensive and constructive (pre-)consultation process, Schiphol published its formal proposal which included an average charge increase of 11% a year for the period 2022-2024 compared to the 2021 charges. This average increase is based on a year-on-year charge increase of 9% in 2022, 12% in 2023 and 12% in 2024, taking the expected effects of the forecasted settlement 2021 into account.

Because Schiphol can formally not set its charges based on a forecasted settlement amount for 2021, which will be set in 2022, Schiphol is required to publish its charges for 2023 and 2024 excluding the expected effects of this 2021 settlement. Because it is expected that the incorporation of the settlement of 2021 will have a downward effect on charge development in 2023 and 2024, Schiphol formally publishes an average charge increase of 11,6% based on year-on-year charge increase of 9% in 2022, 17,2% in 2023 and 8,7% in 2024. During (pre-)consultation, Schiphol has stated it will commit itself to this lowering effect of the to be determined 2021 settlement when setting its charges in 2022 for the 2023 period.

Overall, the main reasons for the average charge increase are the effect of the consulted traffic and transportation outlook, settlements (especially the settlement following the regulatory accounts 2020), operational cost development, the effects of new assets coming into operation from investments and an increase in the wacc. Besides lowering its operational cost and recalibrating its investment program in response to the COVID-19 crisis, Schiphol decided to offer a voluntary contribution allocated to the 2022-2024 period to lower charge development.

When setting the charges and conditions, Schiphol has considered the views of the airlines that were brought forward during the consultation period. Based on these views, Schiphol decided to adjust its charge proposal including an increase of its originally proposed voluntary contribution of €72 million with an additional €73,3 million.

When setting the investment portfolio, Schiphol has considered the views of the airlines that were brought forward during the consultation period. Schiphol refers to the communication (outline as published) for an overview of the views received and Schiphol's response to these views.

Schiphol has decided to make no adjustments to the investment portfolio compared to the proposal as published on 15 September 2021. Please refer to the appendix for an overview of the investment portfolio 2022-2026.

The average charge increase of 9,0% for 2022 compared to 2021 consists of:

- A decrease of -4,2,% for Landing & Take-Off charges for a connected handling during the day (noise category S3)
- An increase of 11,6% for Passenger Service Charges
- An increase of 11,6% for Parking charges
- An increase of 4,0% for Security charges, being the Security Service Charges

The average charge increase of 17,2% for 2023 compared to 2022 consists of:

- An increase of 21,0% for Landing & Take-Off charges for a connected handling during the day (noise category S3)
- An increase of 18,7% for Passenger Service Charges
- An increase of 18,7% for Parking charges
- An increase of 14,3% for Security charges, being the Security Service Charges

The average charge increase of 8,7% for 2024 compared to 2023 consists of:

- An increase of 7,2% for Landing & Take-Off charges for a connected handling during the day (noise category S3)
- An increase of 6,6% for Passenger Service Charges
- An increase of 6,6% for Parking charges
- An increase of 12,6% for Security charges, being the Security Service Charges

Please refer to the appendix for a summary of the airport charges 2022-2024

A full overview of the charges and conditions can be found in the document 'Airport Charges and Conditions 1 April 2022'. This document will be published on our website. Please refer to <https://www.schiphol.nl/en/route-development/page/ams-airport-charges-levies-slots-and-conditions/>

Please also refer to <https://www.schiphol.nl/en/operations/> for the documents containing conditions, like the infrastructure allocation rules, the applicable Schiphol Regulations and all other conditions.

For the final setting of the charges and conditions 2022-2024, adjustments are made to the "detailed financial information". The adjusted information is published on the access restricted pages of our website:

<https://www.schiphol.nl/en/operations/page/charges-and-regulations/>

Please contact the Pricing & Regulatory Affairs department at +31(0) 20 601 2689 or airportcharges@schiphol.nl in case you have any questions.

Yours sincerely,



B.I. Otto
Executive Vice President & COO
ROYAL SCHIPHOL GROUP

Appendix:

- Details on airport charges 2022-2024
- Details on investment portfolio (Aviation Development Plan 2022-2026)

Appendix Airport Charges per year (in euros)

Landing and take-off (€) as per April 1, 2022	Category S1			Category S2			Category S3			Category S4		
	Day		Night	Day		Night	Day		Night	Day		Night
	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off
(Charge per 1,000 kg)												
Connected	9,00	22,50	27,00	6,53	10,13	11,25	4,50	6,30	7,43	3,60	5,40	6,53
Disconnected	7,20	18,00	21,60	5,22	8,10	9,00	3,60	5,04	5,94	2,88	4,32	5,22
Cargo flight	4,68	11,70	14,04	3,39	5,27	5,85	2,34	3,28	3,86	1,87	2,81	3,39

Landing and take-off (€) as per April 1, 2022	Category S5			Category S6			Category S7		
	Day		Night	Day		Night	Day		Night
	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off
(Charge per 1,000 kg)									
Connected	2,93	4,50	5,39	2,25	3,60	4,28	1,80	2,93	3,36
Disconnected	2,34	3,60	4,32	1,80	2,88	3,42	1,44	2,34	2,70
Cargo flight	1,52	2,34	2,80	1,17	1,87	2,22	0,94	1,52	1,76

Nox charge per kg Nox emission	€ 4,00
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Minimum charge based on an MTOW of 20 tonnes

Day: 06.00 – 23.00 hrs

Night: 23.00 – 06.00 hrs

Chapter 2 and MCC3 surcharge per landing:

- Up to 100.000 kg: € 1,837.80
- Over 100.000 kg: € 2,756.70

Passenger charges		
	Schiphol Centre	Schiphol East
Passenger Service Charge		
per departing local passenger	€ 17,37	€ 13,90
per departing transfer/transit passenger	€ 7,29	€ 5,81
Security Service Charge		
per departing local passenger	€ 13,23	€ 13,23
per departing transfer/transit passenger	€ 7,40	€ 7,40

Parking charge per 1.000 kg per full day	€ 1,96
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Landing and take-off (€) as per April 1, 2023	Category S1			Category S2			Category S3			Category S4		
	Day		Night	Day		Night	Day		Night	Day		Night
	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off
(Charge per 1,000 kg)												
Connected	10,90	27,25	32,70	7,90	12,26	13,63	5,45	7,63	8,99	4,36	6,54	7,90
Disconnected	8,72	21,80	26,16	6,32	9,81	10,90	4,36	6,10	7,19	3,49	5,23	6,32
Cargo flight	5,67	14,17	17,00	4,11	6,38	7,09	2,83	3,97	4,68	2,27	3,40	4,11

Landing and take-off (€) as per April 1, 2023	Category S5			Category S6			Category S7		
	Day		Night	Day		Night	Day		Night
	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off
(Charge per 1,000 kg)									
Connected	3,54	5,45	6,54	2,73	4,36	5,18	2,18	3,54	4,09
Disconnected	2,83	4,36	5,23	2,18	3,49	4,14	1,74	2,83	3,27
Cargo flight	1,84	2,83	3,40	1,42	2,27	2,69	1,13	1,84	2,13

Nox charge	
per kg Nox emission	€ 4,00

Minimum charge based on an MTOW of 20 tonnes

Day: 06.00 – 23.00 hrs

Night: 23.00 – 06.00 hrs

Chapter 2 and MCC3 surcharge per landing:

- Up to 100.000 kg: € 1,837.80
- Over 100.000 kg: € 2,756.70

Passenger charges		
	Schiphol Centre	Schiphol East
Passenger Service Charge		
per departing local passenger	€ 20,62	€ 16,50
per departing transfer/transit passenger	€ 8,65	€ 6,89
Security Service Charge		
per departing local passenger	€ 15,12	€ 15,12
per departing transfer/transit passenger	€ 8,46	€ 8,46

Parking charge	
per 1.000 kg per full day	€ 2,33

Landing and take-off (€) as per April 1, 2024	Category S1			Category S2			Category S3			Category S4		
	Day		Night	Day		Night	Day		Night	Day		Night
	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off
(Charge per 1,000 kg)												
Handling at a connected stand	11,68	29,20	35,04	8,47	13,14	14,60	5,84	8,18	9,64	4,67	7,01	8,47
Handling at a disconnected stand	9,34	23,36	28,03	6,77	10,51	11,68	4,67	6,54	7,71	3,74	5,61	6,77
Cargo flight	6,07	15,18	18,22	4,40	6,83	7,59	3,03	4,25	5,01	2,43	3,64	4,40

Landing and take-off (€) as per April 1, 2024	Category S5			Category S6			Category S7		
	Day		Night	Day		Night	Day		Night
	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off
(Charge per 1,000 kg)									
Handling at a connected stand	3,80	5,84	7,01	2,92	4,67	5,55	2,34	3,80	4,38
Handling at a disconnected stand	3,04	4,67	5,61	2,34	3,74	4,44	1,87	3,04	3,50
Cargo flight	1,97	3,04	3,64	1,52	2,43	2,88	1,21	1,97	2,28

Nox charge	
per kg Nox emission	€ 4,00

Minimum charge based on an MTOW of 20 tonnes

Day: 06.00 – 23.00 hrs

Night: 23.00 – 06.00 hrs

Chapter 2 and MCC3 surcharge per landing:

- Up to 100.000 kg: € 1,837.80
- Over 100.000 kg: € 2,756.70

Passenger charges		
Passenger Service Charge	Schiphol Centre	Schiphol East
per departing local passenger	€ 21,98	€ 17,58
per departing transfer/transit passenger	€ 9,22	€ 7,34
Security Service Charge		
per departing local passenger	€ 17,02	€ 17,02
per departing transfer/transit passenger	€ 9,53	€ 9,53

Parking charge	
per 1.000 kg per full day	€ 2,48

Nb: The airport's operator will set adjusted charges after settlements in year 2 and year 3 of the charges period (2023 and 2024). The above-mentioned charges as per April 1, 2023, and April 1, 2024, will therefore be adjusted and set on October 31, 2021, resp. October 31, 2023.

Schiphol

Capital Lifecycle: the investment plan is segmented in approved projects, future and reserve initiatives

The development and delivery of the investment plan is governed in the Capital Lifecycle process, aimed at a controlled realisation of assets by means of four decision gates. As an investment progresses through the stages of the Capital Lifecycle, more certainty about costs, scope and planning is achieved. Only after 'decision gate 2 approval', an investment project is defined, and a detailed and more certain financial estimate is available.



Segment in investment plan Stage Financial indication

After decision gate 2 (Concept Select) approval	A Approved projects	Develop – Define project Deliver – Design Deliver – Execute	First estimation Expert judgement Budget
Before decision gate 2 (Concept Select) approval	B Future initiatives	Initiate – Development select Develop – Define scope	Only a first financial indication
	C Reserve initiatives	On hold (on a backlog of possible future initiatives)	No financial indication



B: Final setting Investment Plan – Future initiatives

Classification	Programme	Project Cluster	Concept Aviation Development Plan 2022-2026												Aviation EOP	Page in appendix										
			2022		2023		2024		2025		2026		2027													
			Financial Indication	PM	AVI	PMC	SEC	SEC	AVI	PMC	SEC	SEC	AVI	PMC	SEC	SEC	AVI	PMC	SEC	SEC	AVI	PMC	SEC	SEC		
1	Ensure local and regulatory compliance	Programme: North Buitenveldsebaan (09-27)	> ZDM	2																					92	
1	Ensure local and regulatory compliance	Generate lighting low visibility criteria	> ZDM	1																						93
1	Ensure local and regulatory compliance	Revision of the lighting system (R: Alirrest lamps or Telexways)	> ZDM	1																						94
1	Ensure local and regulatory compliance	Revision of the lighting system (A: Runways & Taxiways)	> ZDM	1																						95
1	Ensure local and regulatory compliance	Revision of the lighting system (S: Runways & Taxiways)	> ZDM	1																						96
1	Ensure local and regulatory compliance	SmartCooperations Baggage Keldoplaan	> ZDM	2																						97
1	Ensure local and regulatory compliance	Baggage Lifting Aids (mks up)	> ZDM	6																						98
1	Ensure local and regulatory compliance	Hold Baggage Screening 3.2 Update	> ZDM	3																						99
1	Ensure local and regulatory compliance	Programme: Landscape Central Programme (LCP) Roads & Utilities	> ZDM	74																						99
1	Ensure local and regulatory compliance	Realisation of OVPD in Plaza	> ZDM	4																						99
1	Ensure local and regulatory compliance	Programme: Landscape Central Programme (LCP) Roads & Utilities	> ZDM	74																						99
1	Ensure local and regulatory compliance	Realisation of OVPD in Plaza	> ZDM	4																						99
2	Reduce risk	Recover lights and visibility on road crossings and under Terminal	> ZDM	3																						100
2	Reduce risk	Improve lines of sight at Alirrest (TF Ground Handling)	> ZDM	2																						100
2	Reduce risk	Emergency response - critical material/equipment	> ZDM	2																						101
2	Reduce risk	SHDS	> ZDM	6																						103
2	Reduce risk	ASOS covered technical tasks	> ZDM	1																						104
2	Reduce risk	Programme: Storm water drainage	> ZDM	15																						104
2	Reduce risk	Programme: Storm water drainage	> ZDM	15																						105
3	Asset reliability	Maintenance Runway Zwanenburgerbaan (18C-36C)	> ZDM	6																						105
3	Asset reliability	Renewed Airfield Lighting Control Monitoring System	> ZDM	58																						105
3	Asset reliability	Maintenance Runway Kooigem (0C-25)	> ZDM	11																						106
3	Asset reliability	Maintenance Runway Kooigem (0C-25)	> ZDM	11																						106
3	Asset reliability	Waterproofing Runway & Taxiways	> ZDM	4																						106
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